

## Urgent Enquiries, terms and conditions

We do read all messages but please note that when we're busy, it may take us a while to read them. So please allow at least 48 hours from the time you send us yours.

If your enquiry is urgent we recommend that you telephone us on 01603 616606.

## Reservations

Many of our tables are reserved weeks in advance, so to be sure that your preferred reservation is available it may be best to telephone us during our opening hours on 01603 616606.

When making a reservation, whether for two or for twenty, we need to know at what time you wish to sit down to eat. In other words, a table booked for 7.30pm means sitting down and eating at that time, having arrived at around 7.00 in order to have a drink, look at menus and order.

If you are a table of less than 10 could you please arrive on time, as late arrival may mean the loss of your table on busy nights.

Parties of 10 or more will need to ensure that their guests understand that on presenting the bill at the end of your meal, this will be charged to your table, not to the individual person, this allows our staff to concentrate on service to your table rather than spending time trying to calculate separate bills. Please feel free to pay individually to a member of your party if you feel, ensuring you present us with your overall bill for the table on leaving.

Parties of 10 or more are required to pre order. This allows us to order our fresh ingredients accordingly and to avoid disappointment. If for some reason you can not pre order we do have a special Set Menu which you are more than welcome to chose from on the time of your party. Please give extra time to come in and chose from the menu. We do not mix and match menus.

Please note that the sample menus are to give you an idea of our daily menus and desserts.

If you wish to send us a message to enquire about a reservation please allow plenty of time for us to read it and respond.